



TheraSuit® Schedules, Payment, Refund and Cancellation Policies

ENTRY INTO PROGRAM/ASSESSMENT: Children are accepted based on a completed medical screening form, physical phone consultation and physical evaluation with a trained and TheraSuit® certified physical therapist. Medical clearance from your child's pediatrician is also required. If your child is not already on our PT's caseload, we require a \$100 non-refundable assessment fee. This \$100 is applied toward your deposit, should your child be accepted. A phone interview will be conducted to review the completed medical screening form and to better determine if your child is a candidate for this program, prior to this \$100 fee being incurred.

SCHEDULING: Scheduling is made based on a pre-determined calendar of three-week sessions, as determined by the physical therapists, Ashley Eichler, DPT, and Savannah Houck, DPT. Sessions run for up to 3 hours each day, scheduled from 9am – 12pm or similar hours.

PRICING:

Intensive TheraSuit Method® - Physical Therapy component:
3 hours per day, 5 days per week for 3 weeks = \$4,500

DEPOSITS/PAYMENT METHODS: A \$1,000 non-refundable deposit is required in order to reserve a particular scheduled session that you would like your child to attend. Once the deposit is received, that spot will be reserved. The remaining balance is required to be paid 2 weeks prior to the scheduled session start date.

Payment for this service is due to The Therapy Place and is expected from the patient's responsible party 2 weeks prior to the start of the program. We accept personal checks, VISA and MASTERCARD for payment.

The Therapy Place, Inc. does not participate in any insurance plans (Medicaid included) for this therapy program, and bills directly to the family. It is at the parent/caregiver's discretion to seek insurance. Upon request, The Therapy Place, Inc. will provide you with comprehensive documentation to be used to seek reimbursement.

CANCELLATIONS: After a deposit and/or full or partial payment has been received and you need to cancel your reserved spot in a session, the monies will be credited to your account for one calendar year for any available session without penalty. If you need to cancel a reserved spot in a session after a deposit and/or partial payment has been received due to any of the following reasons, a full refund will be made within 30 days. Proper documentation will need to be submitted in order to process your refund. Reasons for cancellation of therapy are:

1. Child does not meet the criteria to participate in our intensive program.
2. Physician does not authorize participation in the program due to medical reasons.

SICKNESS/TARDINESS: Please refer to the following policy:

1. If your child becomes ill before the session begins and is not able to attend, the child will receive a full credit toward a future session within one calendar year. Documentation from the child's physician is required.
2. If your child becomes ill during a session and is unable to continue to finish the entire session, we will work with you to have the child make up remaining days/weeks missed as schedule permits into another session when your child is healthy.
3. If your child becomes ill during a session and misses one or a few days and is able to return back to the session, those days will not be made up.
4. If your child is tardy for a session, it is the therapist's discretion to make-up the time missed. No sessions will run past 12pm.
5. If the therapist is out, we will work with you to have the child make up the missed time as the schedule permits into another session.
6. If your child's session falls on an observed holiday of The Therapy Place, TheraSuit will not occur on that day. The therapist will attempt to make-up the day if possible. If the day cannot be made up during the work week, your price will be reduced by the cost of that day (\$100/per hour).

Parent signature

Date

Witness signature

Date